

Frequently Asked Questions

As of October 30, 2018

How do I find my state's Medicaid website?

A google search can usually direct you to your state's Medicaid website through "[state name] Medicaid." Real government websites will have a .gov ending. Medicaid is also sometimes called "Medical Assistance" or might have a state-specific name. For example, the Virginia Medicaid program is run by the Department of Medical Assistance Services. In California, Medicaid is known as Medi-Cal. In Kansas, Medicaid is known as KanCare.

How do I find a list of Medicaid providers?

Once you find your state's Medicaid website, most sites will have the following links:

- For individuals: information on benefits and applying for benefits
- For providers: information on claims and payment, lists of enrolled providers
- Research and Statistics and/or Public Reports: official public reporting on the system, including quality reports.
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Your state might have a separate provider portal which has the ability to search for a provider by service.

How do I figure out if my state has managed care?

There are a few sources to determine if your state has managed care for people with ID. Start with the [Kaiser Family Foundation list](#) to see if MCOs operate in your state. Then, look at page 27 of [this report](#) to see if people with ID are enrolled in managed care.

How do I figure out which MCOs operate in my state?

Your state's Medicaid website should have a list of MCOs. Some MCOs may only operate in certain areas of the state, or they may be statewide. There may also be particular MCOs or other management entities for specific populations or services, such as behavioral health care or children in foster care.

Who do I get in touch with at an MCO?

Once you figure out which MCOs operate in your state, each will have a website that a web search can get you to. The site should include some kind of contact information. Beyond general inquiries, the best staff to contact will have titles that include things areas like "strategy" or "partnerships" in their title. You may not reach the right person at first, but whoever you do reach should be able to assist you.